



## San Juan Regional Medical Center Financial Assistance Policy-Plain Language Summary

The San Juan Regional Medical Center Financial Assistance Policy exists to provide eligible patients discounted emergent or medically-necessary hospital care. Patients seeking Financial Assistance must apply for the program, which is summarized below.

**Eligible Services** – Emergent and/or medically necessary healthcare services provided by San Juan Regional Medical Center.

**Eligibility Requirements** – Generally, patients are eligible for Financial Assistance discounts ranging from 15% to 100%, based on their income level and household size. Patients receiving eligible services, who meet the eligibility criteria, and who submit a Financial Assistance Application (including related documentation/information), may be determined eligible for Financial Assistance by the San Juan Regional Medical Center Financial Services Management.

**How To Apply** – The Financial Assistance Policy and Application may be obtained, completed, and submitted as follows:

- Emergency Department Admissions, at the Registration Department, at the Outpatient Diagnostic Center, or at any clinic reception desk.
- Request application assistance by calling The Midland Group at 505.609.6006.
- Request to have the policy and application mailed to you by calling 505.609.2800 or 505.609.6288.
- Request the policy and an application by mail at San Juan Regional Medical Center Business Office, 300 West Arrington Street, Suite 101, Farmington, New Mexico, 87401.
- Download the policy and an application through the San Juan Regional Medical Center website: [sanjuanregional.com](http://sanjuanregional.com).

Eligible patients will not be charged more for emergency or other medically necessary care than Amounts Generally Billed (AGB) for those patients who have insurance.

This summary, the Financial Assistance Policy, and Financial Assistance Application are available in Navajo and Spanish at the locations listed above.